

Spring 2022

Course & Session Number	SOWK 553.08 S02	Classroom	Online
Course Name	Social Work in Health Care		
Dates and Time	Start of Classes: May 4, 2022 End of Classes: June 16, 2022 Dates and Time: Zoom sessions on Mondays, May 9, May 16, May 30, June 6, and June 13 from 5-8pm (Mountain Time) Add/Drop/Withdrawal Dates: Please refer to the course-specific deadline in your Student Centre ¹ .		
Instructor	Brooke Allemang, PhD(c), MSW, RSW	Office Hours	As Requested
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OUR COMMITMENT TO EQUITY, RACIAL JUSTICE, DIVERSITY, INCLUSION AND DECOLONIZATION

The Faculty of Social Work (FSW), University of Calgary (UCalgary), is committed to promoting and actualizing equity, racial justice, diversity, inclusion and decolonization. We affirm that diversity and uniqueness are enriching and valuable, and that they can strengthen our teaching, learning, research, scholarship, and community connections. We aim to foster an inclusive, thriving and equitable environment for our students, non-academic and academic staff, and community members. We take the stand that equity does not mean sameness in treatment of people, but rather requires measures and accommodations for diverse life experiences and circumstances to ensure that no one of a particular social group is disadvantaged, underrepresented or overlooked in all aspects of our work. We intend to address systemic inequities and compounded disadvantages due to intersectionality of social locations, particularly for those who are members of racialized communities, Indigenous peoples, Black peoples, persons with disabilities, migrant groups (including refugees and immigrants), 2SLGBTQ+ communities, linguistic minorities as well as those who have experienced socioeconomic, caregiving, religious, political, and/or cultural barriers to their education and employment. We also recognize, honour, and integrate into our work diverse perspectives, ways of knowing and doing, experiences, and strengths. An anti-oppressive lens, particularly intersectional, anti-colonial, anti-racist and decolonizing frameworks, will inform our work.

¹ In the Enrolled Courses table, under Deadlines, click on the Calendar icon by each course and the deadlines will appear.

Please refer to our full statement of <u>Our Commitment to Equity, Racial Justice, Diversity, Inclusion and Decolonization, Statements on Anti-Black and Anti-Asian Racism</u>, the work of the faculty's <u>Anti-Black Racism Task Force</u>, and the university's <u>Indigenous Strategy</u>.

SYLLABUS STATEMENT

This course examines contexts, theories, practice models and skill development in specialized fields of practice, namely social work practice in the health care context. It is designed to provide social work students an opportunity to apply evidence-based practice models to individuals with health and mental health issues in the context of the Canadian health care system. Bachelor of Social Work students will also acquire knowledge about social injustices and economic inequities that affect the health and well-being of Canadians.

COURSE DESCRIPTION

The main objective of this course is to facilitate the development of social work skills for working with the diversity of Canada's population presenting with a range of health and mental health issues. Specifically, students will learn and integrate knowledge on developing psychosocial assessments, engaging with clients, working with interdisciplinary teams and applying social work interventions in the health care context. Students will be exposed to models that guide direct social work practice in the health care system, including the biopsychosocial model. Students will engage in case-based learning, interactive small and large group discussions, presentations and critical reading, and online discussions.

This course will take place **online** via Desire2Learn (D2L) and Zoom. To best succeed in the course, students are expected to participate in the asynchronous learning tasks using the D2L learning environment and synchronous Zoom sessions. When unable to participate live due to the time difference or unforeseen circumstances, inform the instructor in advance and propose and implement an alternative participation activity (e.g., watch the recordings, submit a brief reflection, and actively contribute to the follow-up online discussion). There will be 5 synchronous Zoom sessions throughout the term (dates indicated in the course schedule below), and each will be recorded. Synchronous Zoom sessions will account for 15 hours of instruction in the course. Weekly asynchronous activities will be mandatory and structured to account for the remaining 24 hours of instruction in the course. Asynchronous activities will be available through D2L. These activities are outlined in the course schedule below and will include recorded interviews with practicing social workers in a variety of health care settings, podcasts, online videos, course readings, discussion board posts, and recorded lectures.

COURSE LEARNING OUTCOMES

Upon completion of this course, students will be able to:

1. Apply and critically analyze the effectiveness of various skills for engaging individuals from across the lifespan (children, adults and older people) with acute, complex and chronic health issues.

- 2. Understand the role of a social worker in the Canadian health care system and their relationship to other members of the interdisciplinary health care team.
- 3. Write a comprehensive psychosocial assessment for individuals with health issues.
- 4. Execute a range of skills to build collaboration and effective communication with interdisciplinary team members.
- Critically appraise the assessments and interventions used from a social justice perspective and incorporate a diversity of perspectives of individuals with health issues and their families.

LEARNING RESOURCES

REQUIRED TEXTBOOKS AND/OR READINGS

There is no required text for this online course. Readings will be assigned on a weekly basis and can be accessed on D2L. Please see the required materials for each Zoom Session in the Class Schedule below.

LEARNING TECHNOLOGIES AND REQUIREMENTS

A D2L site is set up for this course, which contains required readings and other relevant class resources and materials. A laptop, desktop or mobile device with Internet access, microphone and speaker is required for D2L and Zoom access.

RELATIONSHIP TO OTHER COURSES

This is an elective course. There are no pre-requisites for this course. However, the content covered in this course will be applicable to practicum placements and integrative seminars in the BSW program. This course may build on other BSW courses including but not limited to SOWK 307 (Practice Skills in Context), and SOWK 393 (Practice & Evaluation with Families).

CLASS SCHEDULE

The course will be made available on D2L one week prior to the start date. The entire course will be available on D2L. Students will be required to participate in Zoom sessions on Mondays from 5:00-8:00pm (Mountain Time). Each week will have a theme, readings, videos or podcasts related to the theme, and specific questions related to theme for discussion. Students are encouraged to set time aside in their week to engage in online course related activities.

Date	Topic & Synchronous Activities	Asynchronous Activities	Assignments
May 9, 2022	Introduction & Social Work Scope of Practice in Health Care Students should come to the Zoom session prepared to share: 1) Their hopes for this course. 2) Whether they have any professional or volunteer experience in the health care system. Students will participate in small group discussions over Zoom based on their assigned readings for the week. Be prepared to reflect on the following questions: 1) What are the unique qualities social workers can bring to the health care setting? 2) What social work roles or tasks in hospital settings were most surprising to learn about?	Required Readings: Bryson, S. A., & Bosma, H. (2018). Health social work in Canada: Five trends worth noting. Social Work in Health Care, 57(8), 1–26. https://doiorg.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 018.1474161 Craig, S. L., Betancourt, I., & Muskat, B. (2015). Thinking big, supporting families and enabling coping: The value of social work in patient and family centered health care. Social work in health care, 54(5), 422-443. https://doiorg.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 015.1017074 Craig, S. L., & Muskat, B. (2013). Bouncers, brokers, and glue: The self-described roles of social workers in urban hospitals. Health & Social Work, 38(1), 7-16. http://ezproxy.lib.ucalgary.ca/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=rzh&AN=107992172&site=ehost-live Podcast: "Bouncers and Jugglers and FirefightersOh My!": A Qualitative Investigation of Social Work Roles in Health with Drs. Shelley Craig & Barbara Muskat https://www.insocialwork.org/episode-99dr-shelley-craig-and-dr-barbara-muskat-bouncers-and-jugglers-and-firefighters-ohmy-a-qualitative-investigation-of-social-work-roles-in-health/	All assignments will be reviewed

Which roles most interest you? May 16, Addressing the Required Readings:	Assignment #1 Discussion Board Post 1
you?	Discussion Board
	Discussion Board
May 16, Addressing the Required Readings:	Discussion Board
Social Beerbower, E., Winters, D., & Kondrat, D.	
Determinants of Health & (2018). Bio-psycho-social-spiritual needs of adolescents and young adults with life-	Due: May 15 th by 11:59pm MST

		Interview: Bobbi Michaud, MSW, RSW describes social work assessments in health care (recording available on D2L) Interview: Kim Burson, MSW, RSW shares her approach to social work practice (recording available on D2L) Podcast: Social Work & Health Inequalities with Julie Fish https://www.podsocs.com/podcast/social-work-and-health-inequalities/ Discussion Board Post #1 Guiding Questions: a) What are your takeaways about the social determinants of health? b) How can we present our assessment and formulation to promote the client's right to self-determination? c) What challenges do you foresee with conducting psychosocial assessments in the health care context?	
May 23, 2022	Hospital Social Work Roles in Action VICTORIA DAY – NO ZOOM CLASS (See asynchronous activities only)	Required Readings: Gonzalez-Ramos, G., Cohen, E.V., Luce, V., & Gonzalez, M.J. (2019). Clinical social work in the care of Parkinson's disease: role, functions, and opportunities in integrated health care. Social Work in Health Care, 58(1), 108-125. doi.org/10.1080/00981389.2018.1544600 https://www-tandfonline-com.ezproxy.lib.ucalgary.ca/doi/full/10.1080/00981389.2018.1544600 Lilliehorn, S., Isaksson, J., & Salander, P. (2019). What does an oncology social worker deal with inpatient consultations? An empirical study. Social Work in Health Care, 58(5), 494–508. https://doi.org/10.1080/00981389.2019.1587661	Assignment #1 Discussion Board Post 2 Due: May 22 nd by 11:59pm MST

		Morris, R., Muskat, B., & Greenblatt, A. (2018). Working with children with autism and their families: pediatric hospital social worker perceptions of family needs and the role of social work. Social Work in Health Care, 57(7), 483–501. https://doi-org.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 018.1461730 Muskat, B., Craig, S. L., & Mathai, B. (2017). Complex families, the social determinants of health and psychosocial interventions: Deconstruction of a day in the life of hospital social workers. Social Work in Health Care, 56(8), 765–778. doi.org/10.1080/00981389.2017.1339761 https://doi-org.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 017.1339761 Podcast: The Power of Lived Experience in Addressing SDoH with Dr. Adaeze Enekwechi https://open.spotify.com/episode/6KeCW6K3KJw5ylZMtEnetX?si=mqF7e07GQRueOclbUOkwOg Interview: Jennifer Kuntz, MSW, RSW describes her experience engaging clients using a trauma-informed approach (recording available on D2L) Interview: Rachel Spears, MSW, RSW shares her experience working as an inpatient social worker (recording available on D2L) Discussion Board Post #2 Guiding Questions: a) How does the location/context of the client impact how a social worker performs their role? b) How can your learnings from this week's materials be applied to social work practice?	
May 30, 2022	Engaging individuals with various health care issues: From	Required Readings: Auerbach, C., & Mason, S. E. (2010). The value of the presence of social work in emergency departments. Social work in	Assignment #1 Discussion Board Post 3

emergency departments to palliative care

Students will participate in a small group activity using case studies during the Zoom session.

health care, 49(4), 314-326. doi: 10.1080/00981380903426772 https://doiorg.ezproxy.lib.ucalgary.ca/10.1080/13691457 .2013.806296

Okafor, A. (2021). Role of the social worker in the outbreak of pandemics (A case of COVID-19), Cogent Psychology, 8(1). https://doi.org/10.1080/23311908.2021.193953

O'Reilly, L., & Dolan, P. (2016). The voice of the child in social work assessments: Ageappropriate communication with children. *The British Journal of Social Work, 46*(5), 1191-1207. doi: 10.1093/bjsw/bcv040 https://doi-org.ezproxy.lib.ucalgary.ca/10.1093/bjsw/bcv040

Peterson, K. J. (2012). Shared decision making in health care settings: A role for social work. *Social Work in Health Care*, *51*(10), 894-908. doi: 10.1080/00981389.2012.714448 https://doi-org.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 012.714448

<u>Podcast:</u> Social Work Spotlight with Lucia <u>https://open.spotify.com/episode/5HieuCsz</u> <u>RAHbnQ4MtF1HKb?si=NCQJ-xteTSChw1S17lRhFg</u>

<u>Interview:</u> Emily Chan, MSW, RSW shares her experiences as a hospital social worker (recording available on D2L)

<u>Interview:</u> Tristan Gerrie, MSW, RSW describes how he engages with clients on an inpatient geriatric ward (recording available on D2L)

Discussion Board Post #3 Guiding

Questions: a) What are some ways in which social workers can help to address unmet needs in a variety of health care settings? b) What are 2-3 key learnings about the roles of health social workers from this

Due: May 29th by 11:59pm MST

Assignment #2
Psychosocial
Assessment

Due: May 29th by 11:59pm MST

		week? c) What are some of the challenges social workers may face moving into environments that they have not traditionally worked in?	
June 6, 2022	Interprofessional collaboration Students will participate in a small group activity using case studies during the Zoom session.	Required Readings: Ambrose-Miller, W., & Ashcroft, R. (2016). Challenges faced by social workers as members of interprofessional collaborative health care teams. Health & Social Work, 41(2), 101–109. https://doi.org/10.1093/hsw/hlw006 https://academic-oup- com.ezproxy.lib.ucalgary.ca/hsw/article/41/2/10 1/2356236	Assignment #1 Discussion Board Post 4 Due: June 5 th by 11:59pm MST
		Cheong, L., Armour, C. & Bosnic-Anticevich. (2013). Multidisciplinary collaboration in primary care: Through the eyes of patients. Australian Journal of Primary Health, 19, 190-197. doi: 10.1071/PY12019 http://ezproxy.lib.ucalgary.ca/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=a9h&AN=93284354&site=ehost-live	
		Glaser, B., & Suter, E. (2016). Interprofessional collaboration and integration as experienced by social workers in health care. Social Work in Health Care, 55(5), 395–408. https://doi.org/10.1080/00981389.2015.111 6483 https://doi- org.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 015.1116483	
		Hallin, K., Kiessling, A., Waldner, A. & Henriksson, P. (2009). Active interprofessional education in a patient based setting increases perceived collaborative and professional competence. <i>Medical Teacher, 31</i> ,151-157.doi: 10.1090/01421590802216258 http://ezproxy.lib.ucalgary.ca/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=ehh&AN=37208575&site=ehost-live	

		Interview: Nicole Schroeder, MSW, RSW shares her experiences collaborating with interprofessional team members (recording available on D2L) Discussion Board Post #4 Guiding	
		Questions: a) What are the reasons for working collaboratively with other team members? b) What is the value of the social work profession on an interprofessional team? c) Occasionally, social work roles within health care have been scruitinzed. Why do you think this is and how would you handle this?	
June 13, 2022	Equity, diversity & person-centered health care Guest lecture: Dr. Gerald Jordan Students will participate in small group discussions over Zoom based on their assigned readings, podcasts & interviews for the week. Be prepared to reflect on the following questions: 1) Did these readings/resources introduce you to new concepts in social work practice you had not considered? 2) How does your social location play	Required Readings: Linhorst, D. M., Eckert, A., & Hamilton, G. (2005). Promoting participation in organizational decision making by clients with severe mental illness. Social Work, 50(1), 21-30. https://academic-oup- com.ezproxy.lib.ucalgary.ca/sw/article/50/1/21/ 1897825 Nicholas, D., Fleming-Carroll, B., Durrant, M., & Hellmann, J. (2017). Examining pediatric care for newly immigrated families: Perspectives of health care providers. Social work in health care, 56(5), 335-351. doi: 10.1080/00981389.2017.1292985 https://doi- org.ezproxy.lib.ucalgary.ca/10.1080/00981389.2 017.1292985 Sanchez, A.L., Jent, J., Aggarwal, N.K., Chavira, D., Coxe, S., Garcia, DCorner, J.S. (2022). Person-centered cultural assessment can improve child mental health service engagement and outcomes. Journal of Clinical Child & Adolescent Psychiatry, 51(1), 1-22.	Assignment #1 Discussion Board Post 5 Due: June 12 th by 11:59pm MST Assignment #3 Working on an Interprofessional Team Due: June 15 th by 11:59pm MST
	a role in how you will engage with diverse communities?	https://doi.org/10.1080/15374416.2021.198134 0 https://www-tandfonline- com.ezproxy.lib.ucalgary.ca/doi/full/10.1080 /15374416.2021.1981340	

3) Did anything arise in the readings this week that you take issue with?

Sasakamoose, J., Scerbe, A., Wenaus, I., & Scandrett, A. (2016). First Nation and Métis youth perspectives of health: an indigenous qualitative inquiry. *Qualitative Inquiry*, *22*(8), 636-650.

https://journals-sagepub-com.ezproxy.lib.ucalgary.ca/doi/full/10.1177/1077800416629695

<u>Video:</u> Indigenous Knowledge to Close Gaps in Indigenous Health with Dr. Marcia Anderson-DeCoteau https://www.youtube.com/watch?v=lpKjtujt EYI

<u>Interview</u>: Professor Les Jerome shares his experiences and perspectives around culturally sensitive social work practice (recording available on D2L)

<u>Interview:</u> Leigh Staats, BSW, RSW shares her perspectives as an Indigenous Patient Relations Navigator (recording available on D2L)

<u>Podcast:</u> Addressing Anti-Black Racism in Medicine with Dr. Utibe Essien https://thecurbsiders.com/podcast/222

<u>Questions:</u> a) How can different ways of knowing & conceptualizing health be incorporated into hospital social work? b) How can social workers play a role in addressing racism & unconscious bias in health care? c) What does providing personcentered care mean to you?

Important Dates for Spring 2022

Start of Term: Monday, May 2, 2022
End of Term: Friday, June 24, 2022
Fee deadline: Wednesday, May 11, 2022

Victoria Day, no classes: Monday, May 23, 2022

ADDITIONAL CLASSROOM CONDUCT AND RELATED INFORMATION

GUIDELINES FOR ZOOM SESSIONS IN ONLINE CLASSES

Students are expected to participate actively in all Zoom sessions. If you are unable to attend a Zoom session, please contact your instructor to arrange an alternative activity for the missed session (e.g., to review a recorded session) for your best learning experiences. Please be prepared, as best as you are able, to join class in a quiet space that will allow you to be fully present and engaged in Zoom sessions. Unless advised (or agreed) otherwise by their instructors, video cameras should be turned on during class and students are expected to manage their microphones as required. All students are expected to behave in a professional manner during all Zoom sessions.

ZOOM RECORDINGS OF ONLINE CLASSES

The instructor may record online Zoom class sessions for the purposes of supporting student learning in this class – such as making the recording available for review of the session or for students who miss a session. Students will be advised before the instructor initiates a recording of a Zoom session. These recordings will be used to support student learning only and will not be shared or used for any other purpose.

ASSESSMENT COMPONENTS

Assignment #1: Discussion Board Posts (25%) – Due May 15, 22, 29, June 5, 12 by 11:59pm (Mountain Time) in D2L

Aligned Course Learning Outcomes: 1, 2, 3

This course will have five discussion forums (5% per week) corresponding to the identified topic/asynchronous activities in the course schedule above. Each week, students will be required to write a reflection (**250 word maximum**) on the required materials (e.g., readings, videos, podcasts, interviews, recorded lectures) for that week. The reflections should demonstrate critical thinking, applications to practice and integration of concepts. Students should use APA 7th edition formatting to cite at least 3 sources from the course materials in each reflection. Students will also be required to reply to at least one other student's reflection each week (**100 word maximum**). Guiding questions for each week's reflection, and due dates for the posting/responses are in the course schedule above and on D2L. A rubric for Assignment #1 will be made available on D2L.

Assignment #2: Psychosocial Assessment (35%) - May 29th by 11:59 pm (Mountain Time) in D2L

Aligned Course Learning Outcomes: 1, 3

This assignment should be between **1250 - 1500 words** (approximately 5 pages double spaced with 1-inch margins and size 12 font Times New Roman). Students will be required to develop a psychosocial assessment on a client with a health issue of their choice. The client can be based on previous clinical experiences or a fictional client. If basing a client on previous clinical experiences, ensure anonymity by changing names and other identifying details. Students should indicate that they have anonymized their case study at the start of the paper. In their 5-page paper, students

should briefly provide background information on a client and their health issue and the context in which they are being seen in the health care system (i.e., emergency department, mental health clinic, outpatient diabetes clinic). For this assignment, students will be assessed on how well they synthesize the literature to support the assessment. An assessment rubric will be posted on D2L. Headings are recommended to help organize the paper (i.e., overview of client, presenting issue, social work role, psychosocial issues to be addressed, assessment of presenting issue). The following should be addressed:

- 1. Provide a brief overview of the client
- 2. Describe the presenting issue or problem of the client
- 3. Describe the role(s) of social work with this client.
- 4. Identify the bio-psychosocial issues and social determinants of health to be addressed
- 5. Develop a comprehensive assessment of the presenting issue.
- 6. Critically appraise how this assessment plan addresses social justice issues and recognizes diversity.
- 7. References must be cited in APA 7th edition format at the end of the paper. References listed at the end of the paper **do not** add to your page count.

Assignment #3: Working on an Interprofessional Team (40%) – Due June 15th by 11:59pm (Mountain Time) in D2L

Aligned Course Learning Outcomes: 2, 4, 5

Students will develop a paper describing potential challenges/issues that may arise working with a client and their family in the context of an interdisciplinary team in the health care system, and how a social worker might address these issues. Students are encouraged to use the same client they used in Assignment #1. This paper should be between **1250 - 1500 words** (approximately 5 pages double spaced with 1-inch margins and size 12 font Times New Roman). Students are encouraged to use **course materials** (readings, Zoom sessions, podcasts, videos) to support their claims. An assessment rubric will be posted on D2L. Headings are recommended to help organize the paper (i.e., overview of case & clinical context, tensions/challenges, strategies to facilitate communication, collaborative care plan). Students will address the following:

- 1. Provide an overview of the client and the clinical context.
- 2. Demonstrate critical thinking about how the role of social work and professional values may create tensions with other disciplines (i.e., physicians, nurses, psychologists) working with the same client/family.
- 3. Identify what strategies will be used to facilitate effective communication and collaboration with the interdisciplinary team to respond to the psychosocial needs of the client/family.
- 4. Specifically identify how you will work with different members of a team to apply social work interventions addressing the social determinants of health (i.e., resource finding, advocacy, discharge planning).
- 5. References must be cited in APA 7th edition format at the end of the paper. References listed at the end of the paper **do not** add to your page count.

ADDITIONAL ASSESSMENT AND EVALUATION INFORMATION

ATTENDANCE AND PARTICIPATION EXPECTATIONS

Students are expected to attend class regularly and to be fully present and engaged in class activities and discussions.

If students are unable to attend a Zoom session, they are expected to contact the instructor via email **in advance** of the missed class to arrange for a brief alternative assignment. This will consist of a 150-word reflection on the recorded Zoom session they missed, due by 11:59pm on Sunday the week of the missed class.

GUIDELINES FOR SUBMITTING ASSIGNMENTS

Please submit all assignments electronically through their respective Dropbox in D2L. Assignments should be submitted in Word format. Assignments should have a file name as follows: "Full name and assignment number" (e.g., Jane Smith Assignment 2). Assignments are due by 11:59pm on their due date. Please note that it is the student's responsibility to keep a copy of each submitted assignment and to ensure that the proper version is submitted.

LATE ASSIGNMENTS

Late assignments will be accepted in exceptional circumstances and at the discretion of the instructor. Please note that assignments submitted after the deadline may be penalized with a grade reduction.

EXPECTATIONS FOR WRITING

All assignments will be assessed partly on writing skills. Writing skills include not only surface correctness (grammar, punctuation, sentence structure, etc.) but also general clarity and organization. Sources used in research papers must be properly documented and referenced in APA 7th edition format. If you need writing support, please connect with the Student Success Centre, at: https://www.ucalgary.ca/student-services/student-success/writing-support

ACADEMIC MISCONDUCT

It is expected that all work submitted in assignments is the student's own work, written expressly by the student for this particular course. Students are reminded that academic misconduct, including plagiarism, has serious consequences, as set out in the University Calendar: http://www.ucalgary.ca/pubs/calendar/current/k.html

GRADING

A student's final grade for the course is the sum of the separate assignments. It is not necessary to pass each assignment separately in order to pass the course. The University of Calgary <u>Undergraduate</u> <u>Grading System</u> and Faculty of Social Work Percentage Conversion will be used. This grading system overrides the grading system in D2L. Grades will be rounded up to the nearest whole number once at the end of the course to determine the student's final grade.

Grade	Grade Point	Description	Percentage Range
A+	4.0	Outstanding	95 - 100
А	4.0	Excellent – superior performance, showing comprehensive understanding of subject matter	95 – 100
A-	3.7		90 – 94
B+	3.3		85 – 89
В	3.0	Good – clearly above average performance with knowledge of subject matter generally complete	80 – 84
B-	2.7		75 – 79
C+	2.3		70 – 74
С	2.0	Satisfactory – basic understanding of subject matter	65 – 69
C-	1.7		60 – 64
D+	1.3		55 – 59
D	1.0	Minimal Pass – marginal performance	50 – 54
F	0.0	Fail – unsatisfactory performance or failure to meet course requirements	Below 50

COURSE EVALUATION

Student feedback will be sought at the end of the course through the standard University and Faculty of Social Work course evaluation forms. Students are welcome to discuss the process and content of the course at any time with the instructor.

ADDITIONAL SUGGESTED READINGS

A list of additional suggested readings for this course will be made available through D2L.

UNIVERSITY OF CALGARY POLICIES AND SUPPORTS

Professional Conduct

As members of the University community, students and staff are expected to demonstrate conduct that is consistent with the University of Calgary's <u>Code of Conduct</u>.

Students and staff are also expected to demonstrate professional behaviour in class that promotes and maintains a positive and productive learning environment. Consistent with the aims of the Social Work Program and the University of Calgary, all students and staff are expected to respect, appreciate, and encourage expression of diverse world views and perspectives; to offer their fellow community members unconditional respect and constructive feedback; and to contribute to building learning communities that promote individual and collective professional and personal growth. While critical thought and debate is valued in response to concepts and opinions shared in class, feedback must always be focused on the ideas or opinions shared and not on the person who has stated them.

Students and staff are expected to model behaviour in class that is consistent with our professional values and ethics, as outlined in the <u>Canadian Association for Social Workers, Code of Ethics</u> (2005) and the Alberta College of Social Work Standards of Practice (2019).

Academic Accommodation

It is the student's responsibility to request academic accommodations according to the University policies and procedures. Students seeking an accommodation based on disability or medical concerns should contact <u>Student Accessibility Services</u> (SAS). SAS will process the request and issue letters of accommodation to instructors. Students who require an accommodation in relation to their coursework based on a protected ground other than disability should communicate this need in writing to their instructor. Please refer to the full policy on <u>Student Accommodations</u>.

Research Ethics

"If a student is interested in undertaking an assignment that will involve collecting information from members of the public, they should speak with the course instructor and consult the CFREB Ethics Website before beginning the assignment.

Academic Misconduct

For information on academic misconduct and its consequences, please refer to the <u>Integrity and Conduct</u> section in the University of Calgary Calendar.

Instructor Intellectual Property

Course materials created by professor(s) (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the professor(s). These materials may NOT be reproduced, redistributed or copied without the explicit consent of the professor. The posting of course materials to third party websites such as note-sharing sites without permission is prohibited. Sharing of extracts of these course materials with other students enrolled in the course at the same time may be allowed under fair dealing.

Copyright Legislation

All students who use materials protected by copyright are expected to comply with the University of Calgary policy on Acceptable Use of Material Protected by Copyright and requirements of the Copyright Act to ensure they are aware of the consequences of unauthorised sharing of course materials (including instructor notes, electronic versions of textbooks etc.). Students who use material protected by copyright in violation of this policy may be disciplined under the Non-Academic Misconduct Policy.

Freedom of Information and Protection of Privacy

Student information will be collected in accordance with typical (or usual) classroom practice. Students' assignments will be accessible only by the authorized course faculty. Private information related to the individual student is treated with the utmost regard by the faculty at the University of Calgary.

Sexual and Gender-Based Violence Policy

The University recognizes that all members of the University Community should be able to learn, work, teach and live in an environment where they are free from harassment, discrimination, and violence. The University of Calgary's Sexual and Gender-based Violence Policy guides us in how we respond to incidents of sexual violence, including supports available to those who have experienced or witnessed sexual violence, or those who are alleged to have committed sexual violence. It provides clear response procedures and timelines, defines complex concepts, and addresses incidents that occur off-campus in certain circumstances.

Other Important Information

Please visit the Registrar's website for additional important information on the following:

- Wellness and Mental Health Resources
- Student Success
- Student Ombuds Office
- Student Union (SU) Information
- Graduate Students' Association (GSA) Information