

Course Number	SOWK 413 S11	Classroom	Online
Course Name	Integrative Practice Seminar		
Day(s) & Time	Zoom sessions on Monday, 1:00pm - 2:30pm		
Instructor	Helena Hawryluk PhD, RSW		
U of C E-mail	Hfhawryluk@uclagary.ca	Phone	n/a

#### **SYLLABUS STATEMENT**

Advanced integration of concepts, perspectives and skills with experiences, developing conceptual frameworks for practice.

#### **COURSE DESCRIPTION**

SOWK 413 is a half credit course taken in one academic session concurrently with Social Work 412, Practicum II.

SOWK 413 is designed to facilitate the integration of knowledge, values and skills gained from other BSW courses, past experiences, and field placements. Within the supportive seminar context, students will have opportunities to discuss and critically reflect on social work practice drawing on their experiences in practicum. Students will enhance their ability to identify, apply, critique and evaluate social work theories, research, and conceptual frameworks. The course culminates with students' capstone written and oral expression of their professional practice framework.

## **COURSE LEARNING OUTCOMES**

Upon completion of this course, students will be able to:

- 1. Identify, apply and reflect on their developing social work knowledge, values, and skills in the areas of generalist practice, reflective practice, competence with diversity, social policy and social justice, and professional identity/ethics;
- 2. Critically assess social work practice experiences through reflection, peer review, constructive feedback and consultation;
- 3. Have an enhanced ability to identify the linkages between the personal experiences of individuals and issues of social structures, and to act appropriately in relation to these insights;
- 4. Examine, critically reflect on and discuss the applications of theory in practice and the suitability of various practice methods;
- 5. Demonstrate entry-level social work intervention/response skills in specific area(s) of focus;
- 6. Consider and apply the CASW Code of Ethics in their social work practice and discussions; and
- 7. Actively participate in class discussions and work collaboratively and collectively with other students in furthering learning and professional development;

# **LEARNING RESOURCES**

#### **REQUIRED TEXTBOOKS AND/OR READINGS**

- There is no required textbook
- Use APA (7<sup>th</sup> edition) formatting for citations
- Readings and other material for the course will be made available through the course D2L site.

## **LEARNING TECHNOLOGIES AND REQUIREMENTS**

A D2L site is set up for this course which contains required readings and other relevant class resources and materials. A laptop, desktop or mobile device with Internet access, microphone and speaker is required for D2L and Zoom access.

#### **Desire 2 Learn**

D2L is a course management system that will allow us to share resources, complete related learning activities, and connect with each other via the discussion board and Zoom.

## **Zoom sessions:**

Zoom meeting is an audio-visual, web-based program that will allow us to meet at a specific time for a "live" web conference, so that we can have the opportunity to see and talk to each other virtually and discuss relevant issues. In the Zoom sessions, students can expect to share ideas, give feedback and raise issues as they relate to their own practicum experience and that of their peers, and have the opportunity to process experiences from the field in a safe and instructional environment.

# **Discussion Board**:

Online discussion in D2L is a key aspect of our learning in this course. The advantage of the discussion board is that it is asynchronous, that is, we can all contribute at a time that is convenient to each of us. We will participate in exploration of key field practicum themes (as outlined in the practicum learning agreement), case discussions, as well as discussion and debate relating relevant practice.

A D2L site is set up for this course, which contains required readings and other relevant class resources and materials.

# **Confidentiality in Class and Course Assignments**

As professionals, students and the instructor will respect the guidelines of confidentiality outlined in the CASW Code of Ethics (2005). We will take care that no information that could identify a client of any service system be used in class meetings or in assignments. We will adhere to the policy that issues introduced in the seminar will be discussed in only general, not in particular ways outside the classroom.

## **RELATIONSHIP TO OTHER COURSES**

The emphasis of SOWK 413 is on practice; that is, social work in action. Because students are expected to apply knowledge, skills and values to practice situations, this course is related to all other BSW courses. The seminar is directly linked to SOWK 412, Practicum II.

# **CLASS SCHEDULE**

The initial seminar classes are intended to support students' as they settle into placement. The remaining seminars focus on the Practice/Learning Objectives articulated for the Practicum and Seminar. These objectives also form the 'outline' for the major assignments of the course related to the development of the student's professional practice framework. It is hoped that, through this schedule, students' work on their final papers/presentations will be supported throughout the semester. The seminar meetings are intended to enhance and deepen students' knowledge of the range of practice models and their capacity to articulate knowledge and skills related to their preferred approach to practice. The final course meetings are intended to support students as the exit the BSW program and enter professional social work practice.

# Please note important dates for Winter 2021:

First Day of Regular Classes: Monday, Jan 11

Fee Deadline: Friday, January 22

 Winter Break: February 14 -20 (Sunday to Saturday) – no classes, assignments or course activities

Good Friday: Friday, April 2Easter Monday: Monday, April 5

Last Day of Regular Classes: Thursday, April 15

o Add/Drop/Swap and Withdraw deadlines: Check the Student Centre

Week/Date	Topic	Assignment Due
January 11, 2021	<ul> <li>Introductions</li> <li>Review of Course Outline</li> <li>Preparing for practicum</li> </ul>	71331gTillette Bue
January 18, 2021	<ul> <li>Initial Impressions; Learning         Agreement</li> <li>Wellness and Self-Care Plan</li> <li>Discussion of Practicum         Experiences</li> </ul>	
January 25, 2021	<ul> <li>ACSW Registration overview (tentative)</li> <li>Professional Social Work Identity and Ethical issues</li> <li>Discussion of practicum experiences</li> </ul>	Draft Learning Agreement due
February 1, 2021	<ul><li>Generalist Practice</li><li>Discussion of Practicum</li><li>Experiences</li></ul>	ITP loop assignment #1, Part A due on D2L January 31, 2021
February 8, 2021	<ul> <li>Reflective Practice</li> <li>Discussion of Practicum         <ul> <li>Experiences</li> </ul> </li> <li>ITP loop #1 groups</li> </ul>	ITP loop assignment #1, Part B due on D2L February 7, 2021  ITP loop assignment #1, Part C due February 10, 2021
February 15, 2021	No class (reading week)	
February 22, 2021	Competence with Diversity	

March 1, 2021	<ul> <li>Discussion of Practicum         Experiences     </li> <li>Social Justice and Social Policy</li> <li>Discussion of Practicum         Experiences     </li> </ul>	ITP loop assignment #2, Part A due on D2L February 28, 2020
March 8, 2021	<ul> <li>Models of Practice</li> <li>Discussion of Practicum         Experiences         ITP loop #2 groups     </li> </ul>	ITP loop assignment #2, Part B due on D2L March 7, 2021  ITP loop assignment #2, Part C due March 10, 2021
March 15, 2021	<ul> <li>Discussion of Practicum         Experiences         Panel: Social Work Career         Opportunities     </li> </ul>	
March 22, 2021	<ul> <li>Planning for Termination in Practicum</li> <li>Preparation for Capstone Presentations</li> <li>Discussion of Practicum Experiences</li> </ul>	Professional Practice Framework paper due March 21, 2021
March 29, 2021 (All sections) 9:00am – 4:00pm*	Capstone presentations	
March 30, 2021 (All sections) 9:00am – 4:00pm**	Capstone presentations	
April 5, 2021 April 12, 2021 (All sections)	No class (Easter Monday)  • Capstone debrief & celebration	

<sup>\*</sup>in lieu of four practicum hours (SOWK 412)

# ADDITIONAL CLASSROOM CONDUCT AND RELATED INFORMATION

# **EQUITY, DIVERSITY AND INCLUSION**

The Faculty of Social Work acknowledges the inequities experienced by racialized people, Indigenous people, and other marginalized populations. We aim to foster an environment that recognizes and celebrates diverse perspectives. Therefore, we are committed to eradicating all forms of injustices based on race, gender, ethnicity, sexual orientation, age, socio-economic status, religion, and disability.

# **GUIDELINES FOR ZOOM SESSIONS IN ONLINE CLASSES**

Students are expected to participate actively in all Zoom sessions. If you are unable to attend a Zoom session, please contact your instructor to arrange an alternative activity for the missed session. Please be prepared, as best as you are able, to join class in a quiet space that will allow you to be fully present and engaged in Zoom sessions. Students will be advised by their instructor when they are expected, if

<sup>\*</sup>in lieu of seven practicum hours (SOWK 412)

they are able, to turn on their webcam (for group work, presentations, etc.). All students are expected to behave in a professional manner during the session.

## MEDIA RECORDING FOR ASSESSMENT OF STUDENT LEARNING

The instructor may use media recordings as part of the assessment of students. This may include but is not limited to classroom discussions, presentations, clinical practice, or skills testing that occur during the course. These recordings will be used for student assessment purposes only and will not be shared or used for any other purpose.

# **ZOOM RECORDINGS OF ONLINE CLASSES**

The instructor may record online Zoom class sessions for the purposes of supporting student learning in this class – such as making the recording available for review of the session or for students who miss a session. Students will be advised before the instructor initiates a recording of a Zoom session. These recordings will be used to support student learning only and will not be shared or used for any other purpose.

## **ASSESSMENT COMPONENTS**

# Assignment 1 & 2: ITP Loops (20%) due

Aligned Course Learning Outcomes: 1,2,4,5,7

The intent of this assignment is to engage in case formulation and consultation from a social work lens using the ITP Loop model and peer consultation. The ITP Loop Model provides a process for social workers to deconstruct their practice and break it down into its component parts. Practice is an amalgam of listening, feeling, thinking, and acting in which all these processes occur simultaneously. What appears at first glance holistic and intuitive can be unraveled and articulated with the goal of improving field education experience and social work practice. The ITP Loop model consists of the following phases: retrieval, reflection, linkage and professional response.

This assignment will be divided into 3 parts and will take place both on the D2L discussion board and in class.

**Part A: ITP Loop Process and Write Up:** Each student will apply the ITP Loop to a practicum experience and, using the ITP template that will be provided in class, post a write-up in the discussion forum in D2L. The posting should be made up of the following sections: retrieval (250-500 words), reflections (max 250 words), linkage (max 250 words), professional response (max 250 words), and one question for peers that encourage critical reflection and reflexivity.

Please post directly onto the discussion board rather than attaching a document.

**Part B: Responding to Others:** Students are expected to offer helpful, supportive and resourceful consultation and feedback to their peers by responding to at least two other ITP Loop postings. Each response should be approximately 200 to 250 words. The responses will be assessed based on length and depth of response (i.e. illustrative of critical reflection and integration).

**Part C: Integration of peer consultation:** Reflecting on and integrating the feedback of peers is an important part of the reflective process. Shifts in thinking, new ideas and insights, which arise from peer collaboration, can enrich and bolster reflections about practice and the integration of personal and academic knowledge. The final integration should be approximately 200 to 250 words.

Students will be divided into small breakout groups on dates noted and will have the opportunity to present their ITP loops in class.

Rubrics detailing grading criteria for the ITP reflections will be posted on D2L within the first month of the semester.

## **Assignment 1: Integrating Theory and Practice (ITP) Loop #1:**

Part A: Due January 31 by midnight on D2L Part B: Due February 7 by midnight on D2L Part C: Due February 10 by midnight on D2L

Weight: 10%

# Assignment 2: Integrating Theory and Practice (ITP) Loop #2:

Part A: Due February 28 by midnight on D2L Part B: Due March 7 by midnight on D2L Part C: Due March 10 by midnight on D2L

Weight: 10%

Within the first month of term detailed rubrics will be posted on D2L. APA format is not expected for this assignment.

# <u>Assignment 3: Professional Practice Framework – Written Component (35%) due March 21, 2021 at midnight</u>

Aligned Course Learning Outcomes: 1,2,3,4,6

The Professional Practice Framework will normally be a 3750-word document (exclusive of references) in a combined academic/reflective style. The overarching intent of the assignment is to support students' articulation of their unique perspectives, strengths, and aspirations relative to key components of social work practice.

The paper should incorporate content areas identified within the Practicum II and Seminar learning objectives. Students are welcome to incorporate recommended readings, academic and peer-reviewed reading materials (a minimum of ten references). After an Introduction, the paper should encompass the following:

**Professional Social Work Identity** – Discuss "social work identity;" describe perspectives on, components of, and/or consequences of "social work identity," including (but not restricted to) professional codes/standards of practice and ethical decision making. Describe how your practicum experience(s) have contributed to your developing professional identity.

**Generalist Practice** – Discuss generalist practice. Describe your two preferred models of practice, identifying theories, knowledge and skills required for implementation of each. Demonstrate application

of theory to practice and/or research to practice using examples from your practicum and/or previous work experience. Reflect on why these models fit for you, and your current strengths and limitations.

**Reflective Practice** – Describe reflective practice and what it means to you. Describe the fit between your preferred models of practice and reflective practice. Demonstrate how your reflective practice could be integrated into your preferred practice models.

**Competence with Diversity** – Describe where "competence with diversity" fits within your own practice. Demonstrate your understanding of ongoing challenges related to individual and systemic oppression. Reflect on your growth in this area and anticipated future challenges.

**Social Justice and Social Policy** – Consider how your practice fits within the social work commitment to anti-oppressive practice (or an alternative social justice framework). Reflect on how your own personal practice framework is connected/disconnected with broader social justice goals related to sustainability, environmental justice, human rights and global issues.

Note that the paper does NOT have to follow the order in which the components are listed above. Students are welcome/encouraged to talk with the Instructor regarding their ideas about how to structure their paper (or alternative).

Paper Due Date: March 21 by midnight.

Papers will be submitted to Dropbox.

APA 7 format is expected.

Rubrics detailing grading criteria for the final paper will be posted on D2L within the first month of the semester.

# <u>Assignment 4: Professional Practice Framework – Capstone Presentation (25%)</u>

Aligned Course Learning Outcomes: 2,3,7

Students will present in a conference-style format between March 29 & 30. Students will be preassigned a date and time for their presentation. A full presentation schedule will be posted on D2L in advance. Each student will have 15 minutes, with the expectation that 10 minutes be used for presenting and 5 minutes for responding to questions/comments from audience members. Students are welcome to select the mode of presentation that works best for them. Students are expected to attend both days of presentations, and attendance on March 29 and March 30 will be considered practicum hours.

The following are suggested as guidelines for the presentation. Students may choose to adapt these guidelines to suit individual circumstances. Students are also expected to adjust the number of minutes devoted to each area (indicated in parentheses).

- Presentation introduction (1 minutes)
- Your professional identity (3 minutes)
- The meaning of generalist practice and your two preferred models of practice within or extending the generalist model (5 minutes)
- How reflection fits in your practice (3 minutes)

- Locate yourself within social justice/anti-oppressive social work generally (2 minutes)
- Conclude with comments about your hopes/dreams/aspirations for the future (1 minute)

The rubric detailing the grading criteria for the presentation will be posted on D2L within the first month of the semester.

# **Course Participation: 20%**

Aligned Course Learning Outcomes: 2, 7

Due date: Ongoing

The participant grade awards you marks for your dedication to being an active learner in the different components of the course. The participation grade will be allocated based on your ongoing participation in zoom sessions/class discussions. Zoom session attendance is mandatory. Students are expected to attend and participate in class synchronous sessions by critically analyzing and sharing experiences, asking meaningful questions, engaging in courteous listening skills, responding to questions and issues raised by their peers and guest speakers, offering feedback, sharing insights from the readings, and engaging in small and large group discussion. Additionally, students will be asked to participate in other reflective exercises and on-line participatory activities as part of the course. Participation marks will be given based on overall participation. More information, and a detailed rubric will be provided on D2L.

## ADDITIONAL ASSESSMENT AND EVALUATION INFORMATION

#### ATTENDANCE AND PARTICIPATION EXPECTATIONS

The format of SOWK 413 is intended to foster a supportive seminar environment in which students can share their experiences in practicum, extending and receiving peer support while working toward meeting the learning objectives of the course. To accomplish this, students will be encouraged to participate as professionals within the course. Specifically, students will be expected to:

- 1. Fully engage and participate in seminar discussions
- 2. Support classmates' engagement and participation in seminar discussions
- 3. Remain open to giving and receiving constructive and respectful feedback and consultation regarding experiences in practicum
- 4. Be prepared to critically reflect on theory and research and discuss its applications to practice

These expectations form part of the participation grade, as outlined in the assessment components section above.

# **Confidentiality: In Zoom Meetings and Course Assignments**

Students are expected to adhere to the guidelines for confidentiality of the Social Work Code of Ethics\* established by the Alberta College of Social Workers (ACSW). No information that could potentially identify a client in any capacity will be used in class discussions and written assignments. Furthermore, the seminar is a confidential teaching milieu. No issues discussed by participants in the seminar should be discussed outside of the seminar setting.

\*6.7.12: The social worker must take reasonable care to thoroughly disguise confidential information when using it for teaching, public education, accountability and research purposes. (ACSW Code of Ethics).

## **GUIDELINES FOR SUBMITTING ASSIGNMENTS**

Please submit all assignments electronically through their respective Dropbox in D2L. Assignments may be submitted in Word (preferred for papers) or PDF format. Assignments should have a file name as follows: "Full name and assignment number" (e.g., Jane Smith Assignment 2). Assignments are due by 11:59pm on their due date. Please note that it is the student's responsibility to keep a copy of each submitted assignment and to ensure that the proper version is submitted."

## **LATE ASSIGNMENTS**

Late assignments papers will be accepted with a per day 10% reduction in grade. Exceptions may be made if formally agreed to by the instructor and negotiated well in advance of the assignment due date.

## **EXPECTATIONS FOR WRITING**

All assignments will be assessed partly on writing skills. Writing skills include not only surface correctness (grammar, punctuation, sentence structure, etc.) but also general clarity and organization. Sources used in research papers must be properly documented and referenced in APA 7<sup>th</sup> edition format. If you need writing support, please connect with the Student Success Centre, at: https://www.ucalgary.ca/student-services/student-success/writing-support

## **ACADEMIC MISCONDUCT**

It is expected that all work submitted in assignments is the student's own work, written expressly by the student for this particular course. Students are reminded that academic misconduct, including plagiarism, has serious consequences, as set out in the University Calendar: <a href="http://www.ucalgary.ca/pubs/calendar/current/k.html">http://www.ucalgary.ca/pubs/calendar/current/k.html</a>

## **GRADING**

A student's final grade for the course is the sum of the separate assignments. It is not necessary to pass each assignment separately in order to pass the course.

The University of Calgary **Undergraduate Grading System** and Faculty of Social Work Percentage Conversion will be used.

Grade	Grade	Description	Percentage
	Point		Range
A+	4.0	Outstanding	95 - 100
А	4.0	Excellent – superior performance, showing comprehensive understanding of subject matter	95 – 100
A-	3.7		90 – 94
B+	3.3		85 – 89
В	3.0	Good – clearly above average performance with knowledge of subject matter generally complete	80 – 84
B-	2.7		75 – 79
C+	2.3		70 – 74
С	2.0	Satisfactory – basic understanding of subject matter	65 – 69
C-	1.7		60 – 64
D+	1.3		55 – 59
D	1.0	Minimal Pass – marginal performance	50 – 54
F	0.0	Fail – unsatisfactory performance or failure to meet course requirements	Below 50

# **WITHDRAWAL**

No refunds for withdrawal from winter courses after January 21, 2021. The last day to add or swap winter session courses is January 22, 2021. The last day to withdraw with permission from courses is 4:00 p.m. on April 15, 2021. The Undergraduate Academic Schedule for 2020-2021 can be viewed at <a href="https://www.ucalgary.ca/pubs/calendar/current/academic-schedule.html">https://www.ucalgary.ca/pubs/calendar/current/academic-schedule.html</a>. The online version of the academic schedule supersedes the information on this course outline.

# **COURSE EVALUATION**

Student feedback will be sought at the end of the course through the standard University and Faculty of Social Work course evaluation forms. Informal formative evaluation may be conducted as well. Students are welcome to discuss the process and content of the course at any time with the instructor.

## **ADDITIONAL SUGGESTED READINGS**

Additional readings will be posted on D2L.

#### UNIVERSITY OF CALGARY POLICIES AND SUPPORTS

#### PROFESSIONAL CONDUCT

As members of the University community, students and staff are expected to demonstrate conduct that is consistent with the University of Calgary Calendar <a href="http://www.ucalgary.ca/pubs/calendar/current/k.html">http://www.ucalgary.ca/pubs/calendar/current/k.html</a>

Students and staff are also expected to demonstrate professional behaviour in class that promotes and maintains a positive and productive learning environment. Consistent with the aims of the Social Work Program and the University of Calgary, all students and staff are expected to respect, appreciate, and encourage expression of diverse world views and perspectives; to offer their fellow community members unconditional respect and constructive feedback; and to contribute to building learning communities that promote individual and collective professional and personal growth. While critical thought and debate is valued in response to concepts and opinions shared in class, feedback must always be focused on the ideas or opinions shared and not on the person who has stated them.

Students and staff are expected to model behaviour in class that is consistent with our professional values and ethics, as outlined in the Canadian Association for Social Workers, Code of Ethics (2005) and the Alberta College of Social Work Standards of Practice (2019). Both can be found online at: <a href="https://acsw.ab.ca/site/practice-resources?nav=sidebar">https://acsw.ab.ca/site/practice-resources?nav=sidebar</a>

## **ACADEMIC ACCOMMODATION**

It is the student's responsibility to request academic accommodations according to the University policies and procedures. Students seeking an accommodation based on disability or medical concerns should contact Student Accessibility Services (SAS). SAS will process the request and issue letters of accommodation to instructors. For additional information on support services and accommodations for students with disabilities, visit <a href="www.ucalgary.ca/access/">www.ucalgary.ca/access/</a>. Students who require an accommodation in relation to their coursework based on a protected ground other than disability should communicate this need in writing to their Instructor. The full policy on Student Accommodations is available at <a href="http://www.ucalgary.ca/policies/files/policies/student-accommodation-policy.pdf">http://www.ucalgary.ca/policies/files/policies/student-accommodation-policy.pdf</a>

## **RESEARCH ETHICS**

"If a student is interested in undertaking an assignment that will involve collecting information from members of the public, they should speak with the course instructor and consult the CFREB Ethics Website (http://www.ucalgary.ca/research/researchers/ethics-compliance/cfreb) before beginning the assignment.

#### **ACADEMIC MISCONDUCT**

For information on academic misconduct and its consequences, please see the University of Calgary Calendar at <a href="http://www.ucalgary.ca/pubs/calendar/current/k.html">http://www.ucalgary.ca/pubs/calendar/current/k.html</a>

## **INSTRUCTOR INTELLECTUAL PROPERTY**

Course materials created by professor(s) (including presentations and posted notes, labs, case studies, assignments and exams) remain the intellectual property of the professor(s). These materials may NOT be reproduced, redistributed or copied without the explicit consent of the professor. The posting of course materials to third party websites such as note-sharing sites without permission is

prohibited. Sharing of extracts of these course materials with other students enrolled in the course at the same time may be allowed under fair dealing.

#### **COPYRIGHT LEGISLATION**

All students are required to read the University of Calgary policy on Acceptable Use of Material Protected by Copyright (<a href="https://www.ucalgary.ca/policies/files/policies/acceptable-use-of-material-protected-by-copyright-policy.pdf">https://www.ucalgary.ca/policies/files/policies/acceptable-use-of-material-protected-by-copyright-policy.pdf</a>) and requirements of the copyright act (<a href="https://laws-lois.justice.gc.ca/eng/acts/C-42/index.html">https://laws-lois.justice.gc.ca/eng/acts/C-42/index.html</a>) to ensure they are aware of the consequences of unauthorised sharing of course materials (including instructor notes, electronic versions of textbooks etc.). Students who use material protected by copyright in violation of this policy may be disciplined under the Non-Academic Misconduct Policy.

#### FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY

Student information will be collected in accordance with typical (or usual) classroom practice. Students' assignments will be accessible only by the authorized course faculty. Private information related to the individual student is treated with the utmost regard by the faculty at the University of Calgary.

#### **SEXUAL VIOLENCE POLICY**

The University recognizes that all members of the University Community should be able to learn, work, teach and live in an environment where they are free from harassment, discrimination, and violence. The University of Calgary's sexual violence policy guides us in how we respond to incidents of sexual violence, including supports available to those who have experienced or witnessed sexual violence, or those who are alleged to have committed sexual violence. It provides clear response procedures and timelines, defines complex concepts, and addresses incidents that occur off-campus in certain circumstances. Please see the policy available at <a href="https://www.ucalgary.ca/policies/files/policies/sexual-violence-policy.pdf">https://www.ucalgary.ca/policies/files/policies/sexual-violence-policy.pdf</a>

#### **SAFEWALK**

Safewalk provides a safe and reliable alternative to walking alone at nights around and on the U of A Campus located at 0-22 SUB, phone (780) 492 5563 or 4-WALK-ME. In addition to the UofA's Safewalk Program, security personnel at Enterprise Square will provide an escort from the main lobby between 6:00 pm and 11:00 pm any day that the building is open. Arrangements to be accompanied can be made at the security desk opposite to the elevators on the main floor at the time the escort is required; reservation ahead of time is not possible. Security will escort you within a two- block radius of Enterprise Square.

#### OTHER IMPORTANT INFORMATION

Please visit the Registrar's website at: <a href="https://www.ucalgary.ca/registrar/registration/course-outlines">https://www.ucalgary.ca/registrar/registration/course-outlines</a> for additional important information on the following:

- Wellness and Mental Health Resources
- Student Success
- Student Ombuds Office
- Student Union (SU) Information
- Graduate Students' Association (GSA) Information
- Emergency Evacuation/Assembly Points (Calgary)
- Safewalk (Calgary)

- Counselling & Clinical Services (Edmonton)
- ACCESS Open Minds @ UA (Edmonton)